



## *Individual Dispute Submission Form*

### **How to complete the Dispute Filing Form:**

1. Customers who are listed by Credit Reference Bureau Africa Limited and want to lodge a dispute must complete Section A of the Dispute filing form and attach certified true copies of documents supporting their case.
2. CRBAfrica will conduct an investigation into the customer's dispute.
3. CRB Africa will update the database with the correct information, should the data found therein be proved erroneous/inaccurate or outdated.
4. Each section must be signed by an authorized officer.